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Leading Better Care Nurse Leadership Training

VIRTUAL TRAINING FOR SENIOR NURSE SUCCESSION PLANNING

NATIONAL SERVICES SCOTLAND

New World Leadership

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Leading Better Care (LBC) is a national programme which has been constantly evolving since its inception following the Senior Charge Nurse review in 2008. The LBC programme is informed and driven by the excellence in care which described Scotland's National Approach to Assuring Nursing Midwifery and Care and the NMC Code of Professional standards of practice and behaviour for nurses and midwives

Building on the knowledge gained in LBC this year's course focused on 3 sections to demonstrate a commitment to Excellence in Care: Develop Myself, Develop the Service & Development of Resources

This year we wanted to try something completely Different

Virtual Training on QUBE

QUBE is a virtual environment that enables course participants to join workshops and tutorials from anywhere. In addition, teaching and learning are fast paced due to the unique techniques used and the variety of performance enhancement tools that are applied immediately to project work to enable peer support learning and direct application to day to day work.

LBC Programme

The course ran over 2 months with four 2 hour workshops (equating to around 4 days training in the real world) and regular tutorials (drumbeats) for cross divisional project teams (quints) to work on their assigned project. Following course completion the project quints were asked to complete a virtual presentation that was shared with some key stakeholders from across NSS and the NHS at a "Show & Tell" to support learning

Outcomes

- New collaborative teams formed quickly to action assigned projects
- Range of new tools (PETs) to support leadership and leading change
- Understanding of why we need to work in new ways and tools to enable us to deliver quickly
- Understanding why and how to collaborate effectively on change
- Agile project management tools
- Full participation with busy & fun sessions
- Immediate application of learning to day to day business

Survey Responses

99%

Understand why we need to work in different ways

99%

Said having a real project to work on helped embed the learning

75%

Said it was relatively easy to form new teams and relationships

99%

Said collaborating between workshops was relatively

"Short sharp bursts of learning have been fantastic and lots of tools I can apply"

"Really excited about using QUBE and learning new ways of working"

"Really easy and avoids lots of faffing"

"Great opportunity to work with others and learn about new parts of NSS"

www.gov.scot/Resource/oo48/oo485840.pdf